

Operations Summary

Area of Jurisdiction

The Algoma District Services Administration Board (ADSAB) provides Children's Services, Emergency Medical Services, Housing Services Ontario Works and other related programs in accordance with provincial legislation and provincial directives. The ADSAB area of jurisdiction is the twenty organized municipalities and the unincorporated townships within the geographic District of Algoma. The ADSAB area excludes the City of Sault Ste. Marie, the Township of Prince and those 31 unincorporated townships within the Sault North Planning Board area.

District Social Services Administration Boards

The Board is one of forty seven Consolidated Municipal Service Managers (CMSM)s created by the province during 1998. In Northern Ontario, the CMSM role is performed by the District Social Services Administration Boards formed under the District Social Services Administration Boards' Act. The Algoma DSSAB is one of ten DSSABs in Northern Ontario. The DSSAB's have many of the same responsibilities as Counties and Regions with regards to delivery and funding of social and health services.

The ADSAB **Head Office** and administrative work centre is located at

R. R. #1, 1 Collver Rd., Little Rapids, Ontario P0R 1L0.

Chief Administrative Officer - Mr. Keith Bell – 705 842 3370 ext.247

Director of Finance - Ms. Cecilia Bruno - 705 842 3370 ext 232

Director of Operations - Ms. Linda Ambeault - 705 842 3370 ext 214

Children's Services

The Board provides and funds Children's Services through Contract Management arrangements with non-profit boards and for profit providers. It does not directly deliver the programs. The Children's Services Manager is also part of the joint service planning process with the Ontario Early Year's Centres.

The major contracted services are

Child Care Fee Subsidy- Fee subsidies are provided to support the employment, training and educational needs of low income parents by directly providing financial assistance with their child care costs. child care services are provided by eight providers.

Family Resource Centres – The Centres enhance the quality of care provided in both licensed and unlicensed child care arrangements. They provide information necessary for parents and other caregivers to make informed choices about child care arrangements and options, and improve the interaction between children and their parents and other caregivers. Family Resource Centre services are provided by four providers.

Special Needs Resourcing – This program integrates children with special needs into the child care system. These integration services are provided by an external provider.

Wage Subsidy - This financial subsidy helps to offset low wages and benefits in the child care field. The funding flows from ADSAB to child care service providers to enhance staff stability in the child care field.

Children's Services Manager – Ms. Nancy MacLean - 705 842 3370 ext 250

Emergency Medical Services

ADSAB staff provides direct delivery of this service from eight ambulance bases. Those bases are located in Hornepayne, White River, Dubreuilville, Wawa, Richard's Landing, Thessalon, Blind River and Elliot Lake. From these bases they serve adjacent municipalities and the unincorporated area. The EMS headquarters and storage facility are located at Little Rapids.

The Elliot Lake base is staffed on a 24 hour on site basis plus an additional day crew to facilitated non-emergency transfers. The Thessalon base is staffed on a 12 hour on site basis / 12 hour on call basis plus an additional day crew to facilitated non-emergency transfers. All other bases are staffed on a 12 hour on site basis / 12 hour on call basis.

Dispatch of ambulances is provided by the provincially funded and staffed Central Ambulance Communication Centers (CACC). The provincially funded Base Hospitals program maintains medical regulatory control over the local ambulance service. Certification is provided by the Licensing and Inspections Branch of the Ministry of Health and Long Term Care through a formal Compliance and Certification process.

Emergency Medical Services Manager – Mr. Henry Alamenciak 705 848 7153 ext 274

Housing Services

ADSAB directly owns and manages the **Public Housing** Portfolio of 264 units. We subsidize the difference between the operational cost of a unit and the household's ability to pay (rent geared to income).

ADSAB provides contract management for 6 municipal **Non-Profit Housing** Corporations with 186 units to ensure compliance with federal and provincial legislation. We provide funding as per the Ministry's funding formula, rent geared to income subsidy, as well as operating subsidy.

ADSAB directly administers the **Stronger Communities Rent Supplement** program which provides for the direct payment of shelter subsidy to individual clients (22 units). We subsidize the difference between the actual rent and the individual's ability to pay.

ADSAB maintains contractual agreements with private landlords for **Rent Supplement** within their buildings (130 units). We subsidize the difference between the market rent and the household's ability to pay by means of direct payments to the landlord.

ADSAB provides contract management for two Urban Native Non-profit boards with 22 units.

The ADSAB role is to ensure compliance with the federal operating agreement with these groups.

Housing Services Manager – Ms. Debbie Mills - 705 842 3370 ext 260

Ontario Works

ADSAB employees directly deliver this service. The program consists of direct financial assistance programs and extensive employment programs to needs tested low income persons.

Basic Financial Assistance - financial assistance for basic needs and shelter costs.

Employment Related Expenses - financial assistance for a range of items related to returning to employment or training.

Community Start Up Benefits - financial assistance to prevent homelessness.

Emergency Benefits - financial assistance for medical travel, adult dental costs and emergency heat costs.

Addiction Services - referral and liaison between participants with addictions problems, other staff and outside agencies

Literacy - referral and liaison between participants with literacy problems, other staff and outside agencies

Client Resource Centres - co-operative ventures with other employment agencies. The Centres provide computers, Internet access, and employment resources.

Ontario Works Manager – Ms. Tracey Brick - 705 842 3370 ext 240

Social Service Program Delivery Summary

Integrated Service Delivery - Children's Services, Ontario Works and Housing Services are delivered in a fully integrated environment. Integrated Services Access Unit provides integrated reception, intake, referral, eligibility determination and fraud control across these three needs tested programs

Integrated Services Access Unit Manager – Ms. Kelly Schellekens - 705 842 3370 ext 222

Co-located Delivery - Children's Services, Ontario Works and Housing Services are delivered from four area offices owned or primarily leased by the Board. Related agencies are co-located in these locations whenever possible to provide one stop for a variety of health and social service needs.

These locations include area offices in Wawa, Blind River and Elliot Lake and a Head Office/ Central Algoma area office in Little Rapids. Applicants, tenants and clients receive almost all services from the area office which serves their portion of the District. All client service planning occurs on an area basis and capitalizes on the ancillary support services which are available for clients in that geographic area. All staff have a personal computer and are linked

together across the District into a Wide Area Network. The network is supported with a high speed telecommunications infrastructure.

Area Office Locations

North Algoma - the office located in Wawa serves all municipalities and unincorporated townships north of Lake Superior Provincial Park.

P.O. Box 420, 50 Broadway Avenue, Wawa - Ontario, POS 1K0

705 856 2303

Central Algoma - the office located in Little Rapids north of Thessalon serves all municipalities and unincorporated townships between Echo Bay and Iron Bridge including the unincorporated township along Hwy. 129.

R. R. #1, 1 Collver Rd., Little Rapids, ON, P0R 1L0

705 842 5808

East Algoma – the office located in Blind River serves the Town of Blind River, Township of the North Shore (Algoma Mills and Spragge) the Town of Spanish and the unincorporated area surrounding these municipalities.

15 Hanes Avenue, Blind River ,ON, P0R 1B0

705 356 2263

Elliot Lake - This office serves the City of Elliot Lake, and the unincorporated area surrounding this municipality.

151 Ontario Avenue, Elliot Lake, ON, P5A 2T2

705 848 7153

Co-location Lead - Director of Operations - Ms. Linda Ambeault - 705 842 3370 ext 214

Additional Responsibilities / Services

Ontario Disability Support Program (ODSP)

Effective January 1, 1998, DSSAB's are also required to collect the municipal share of the Ontario Disability Support Program (ODSP). ADSAB staff are not involved in the delivery of this program.

Homelessness Funding

The Algoma Board is also responsible for implementation of annualized Homeless funding. A significant portion of Homelessness funding goes into direct financial support of food banks operated by non-profit organizations. Some funds are directed to community kitchens or

other residential programs which benefit the homeless.

Homelessness Funding Lead - Director of Operations - Ms. Linda Ambeault - 705 842 3370 ext 214

National Child Benefit Reinvestment

ADSAB has responsibility for the reinvestment of National Child Benefit funds into children's services. This is done through an annual allocation process which ensures these funds support children in low income families.

National Child Benefit Lead - Director of Operations - Ms. Linda Ambeault - 705 842 3370 ext 214