

## **Mission Statement**

The Algoma District Services Administration Board seeks to enhance the quality of life, health and well-being for the citizens in the communities served in Algoma District by providing efficient, quality programs and services in the areas of Children's Services, Emergency Medical Services, Housing Services, Ontario Works and related social services.

## **Vision Statement**

Algoma District is committed to working with all partners, including local communities, government agencies and other organizations to ensure effective management of all human and financial resources to the benefit of the residents we serve. Through innovative solutions and initiatives, we strive to provide high quality programs and services that are readily accessible and recognize the diverse cultures and needs of our communities.

## **Goals**

- maintain standards of ethics, fiscal accountability and responsibility to the communities we serve
- ensure that all communication and services with the people of our communities will be delivered in a dignified, honest timely, ethical and professional manner.
- programs and services will be periodically evaluated to ensure effective delivery
- maintain positive relationships with all our community partners to ensure effective service delivery
- provide appropriate training and resources to ensure services are provided in a professional and compassionate manner
- access cost effective technological resources to ensure effective service delivery